



OUTPATIENT APP

Reimagine Readiness Workflow Automation



Powered by Outpatient AI

The collage features three main screenshots:

- AI Assist Chat:** A conversation where a user asks about dental exam availability. The AI assistant responds with specific dates and times (September 29th at 1300 and Wednesday, September 30th at 0900) and offers to help find preferred options.
- Admin UX:** A dashboard for a patient named Jonathan Smith. It shows a 'Fly PHA Appointment Schedule' for July 2025, a 'July 18, 2025 - Fly PHA Appointments' list with time slots (6:40, 8:00, 6:00, 6:20) and provider names, and a 'Fly PHA Appointment Requests' table.
- Self-Scheduling:** A 'Request Appointment Time' screen for an 'Occupational Health Exam'. It shows a calendar for September 2025 with the next available appointment on Sept 10, 2025, and a 'Request Time' button.

AI ASSIST

Admin UX

Self-Scheduling



Outpatient App isn't just another scheduling tool — it's a digital nervous system for modern healthcare operations, especially tailored to the complex needs of **military readiness** and **health systems**. Rather than dipping into multiple disconnected tools, Outpatient centralizes workflows, automates key processes, and reduces the day-to-day grunt work that no one signed up to do.

The platform currently includes:



AI Assistant (AI ASSIST)



Readiness Scheduling System (RISS)



Medical Readiness Tracking (IMR)



Dental Readiness Tracking (DRC)



Medical Staff On-Call Management



Provider Consult & Referral Management



Secure Provider & Patient Messaging



SBIR Phase III sole-source eligibility

These product modules benefit from Outpatient App's perpetual SBIR Phase III sole-source eligibility—allowing faster, competition-exempt acquisition across the entire platform. This contracting advantage applies to all modules and future enhancements.



AI ASSIST



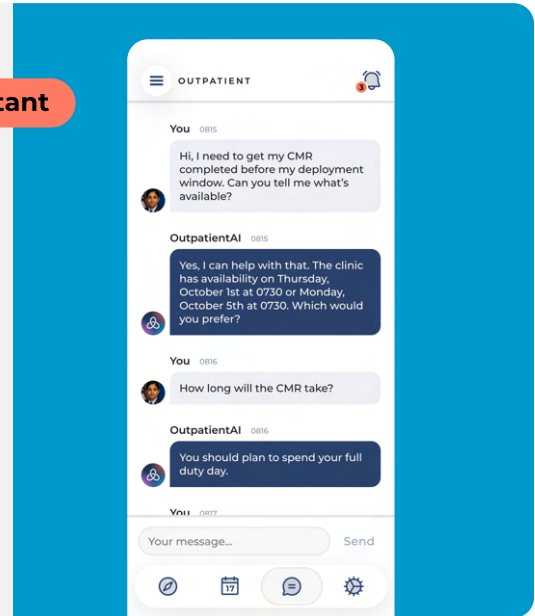
OUTPATIENT AI

+ Plus Voice Assistant

Introducing AI & Voice-Enabled Readiness Assistant

AI ASSIST autonomously coordinates and schedules medical readiness requirements through voice and text — eliminating manual administrative workload, closing compliance gaps, and improving Total Force readiness at scale.

This capability closes the final gap in medical readiness workflows, allowing medical staff to focus on care — not coordination.

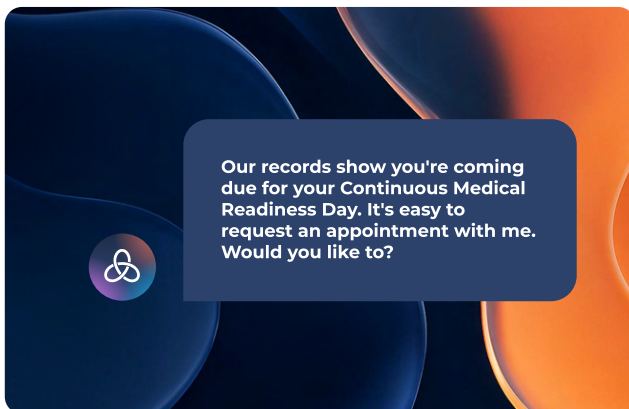


BENEFITS

- **~90-95% Reduction in admin time** spent tracking down Service Members to schedule appointments
- **Pre-Loads system** with Service Members due and let AI ASSIST do the work.
- Increases Readiness Compliance - **AI ASSIST never sleeps**

HOW IT WORKS

- AI ASSIST will **automatically call and text** a Service Member who is coming due for a readiness appointment (PHA, Dental, etc.)
- Service Member can be directed to self-schedule using Outpatient App or request an appointment directly with the AI ASSIST using voice or text



TECHNOLOGY

- **Enables initiation and management** of calls and texts to any valid phone number
- **Speech to Text conversions** and text-to-Speech converts Outpatient AI's responses into natural-sounding voice
- **Communication system** that handles open-ended conversations, busy signals, call backs and call transfers.

1. Readiness Scheduling System (RISS)

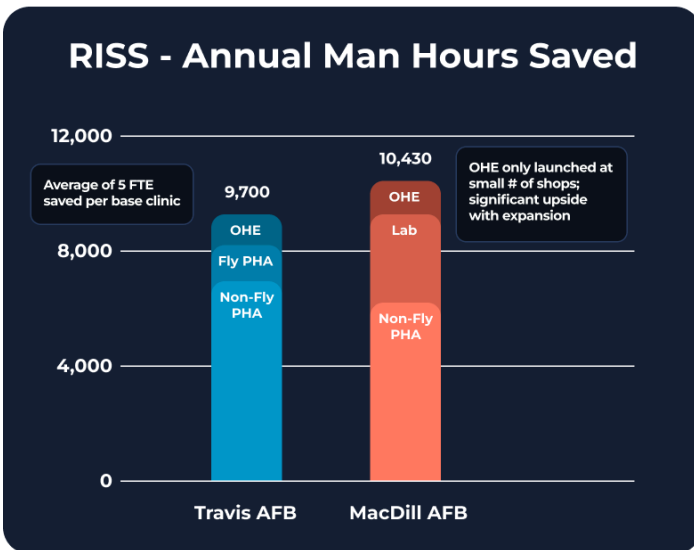
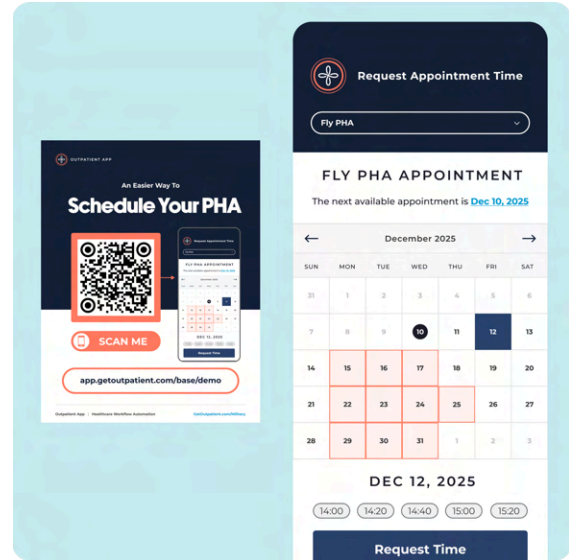
Turning appointment chaos into calm — even on the busiest bases.

Automated, intelligent patient scheduling.

Smart appointment scheduling that handles CMR, PHA, Occ Health, Labs, Dental, Immunizations, and more - without the manual back-and-forth.

Service Members can “self administer” a request virtually from their phone (QR code or link).

Impact: Significantly fewer missed or delayed appointments and thousands of administrative hours reclaimed each year.



SAVING OVER 10,000 HOURS PER SITE PER YEAR

- Raving fan MDG customers are fueling a groundswell of interest from dozens of bases across US & Globe, with the **full support from DoW & Air Force Medical leadership.**
- Outpatient App has established itself as a **Trusted Partner** with the RISS solution.
- DoW Leadership driving Top Down Support.
- Based on >10,000 hours per site, The Outpatient RISS Solution drives a **12X Cost Benefit.**

A Quicker, Easier way to Request and Schedule Appointments

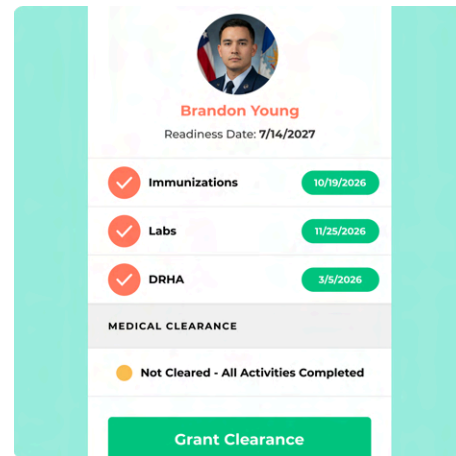
2. Medical Readiness Tracking (IMR)

One source of health truth — no more database hopscotch.

End-to-end medical compliance tracking.

Centralized tools for tracking readiness components that used to live in disparate systems — including occupational health metrics.

Impact: Faster assessments, fewer clearance delays, and a unified view of service members' health status.

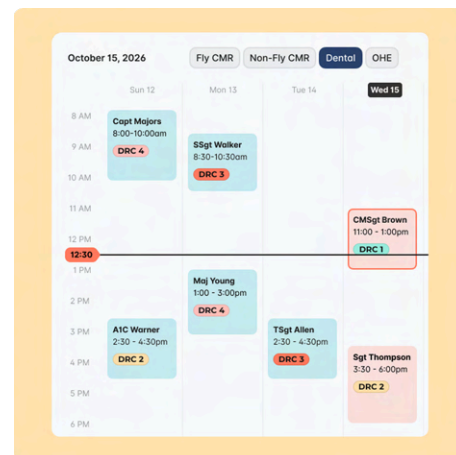


3. Dental Readiness Tracking (DRC)

Clear classifications. Faster clearance.

From DRC1 - DRC4. A dedicated dental compliance system built to address unique workflows and integration requirements.

Impact: Fewer last-minute dental disqualifications, clearer visibility into dental status, and faster deployment clearance with significantly less manual tracking.





4. Medical Staff On-Call Management

The pager is dead... long live the virtual pager.

Real-time on-call scheduling and coordination. A powerful scheduling and coordination engine for on-call shifts — including virtual pagers, shift assignments, and real-time updates — replaces messy calendars, spreadsheets, and physical pagers.

Impact: Providers always know who's on duty, and the system automatically ties into consults and messaging workflows.

Role	Start Date	End Date	Provider
Primary	5/15/2026	5/19/2026	Jackson Williams
Secondary	5/15/2026	5/16/2026	Yolanda Sharp
Secondary	5/17/2026	5/19/2026	Bart Gannon
Alternate	5/15/2026	5/16/2026	Sharon McConnel
Alternate	5/17/2026	5/18/2026	Linda Wright
Alternate	5/19/2026		Malcom Smith

5. Provider Consults & Referral Management

Closing readiness gaps with lightning-fast consults.

Secure provider-to-provider communication and consult workflows. Get rid of fax-and-call consult delays with a streamlined, digital consult system — including uploads, notes, urgency status, and automated routing.

Impact: Consults that once took days now happen in minutes — and everything's tracked and transparent.

URGENT Yes No

CONSULT WITH Dermatology

CONSULT TYPE Evaluate and Treat

REASON Basal Cell Carcinoma of the Skin

TO LOCATION Wilford Hall

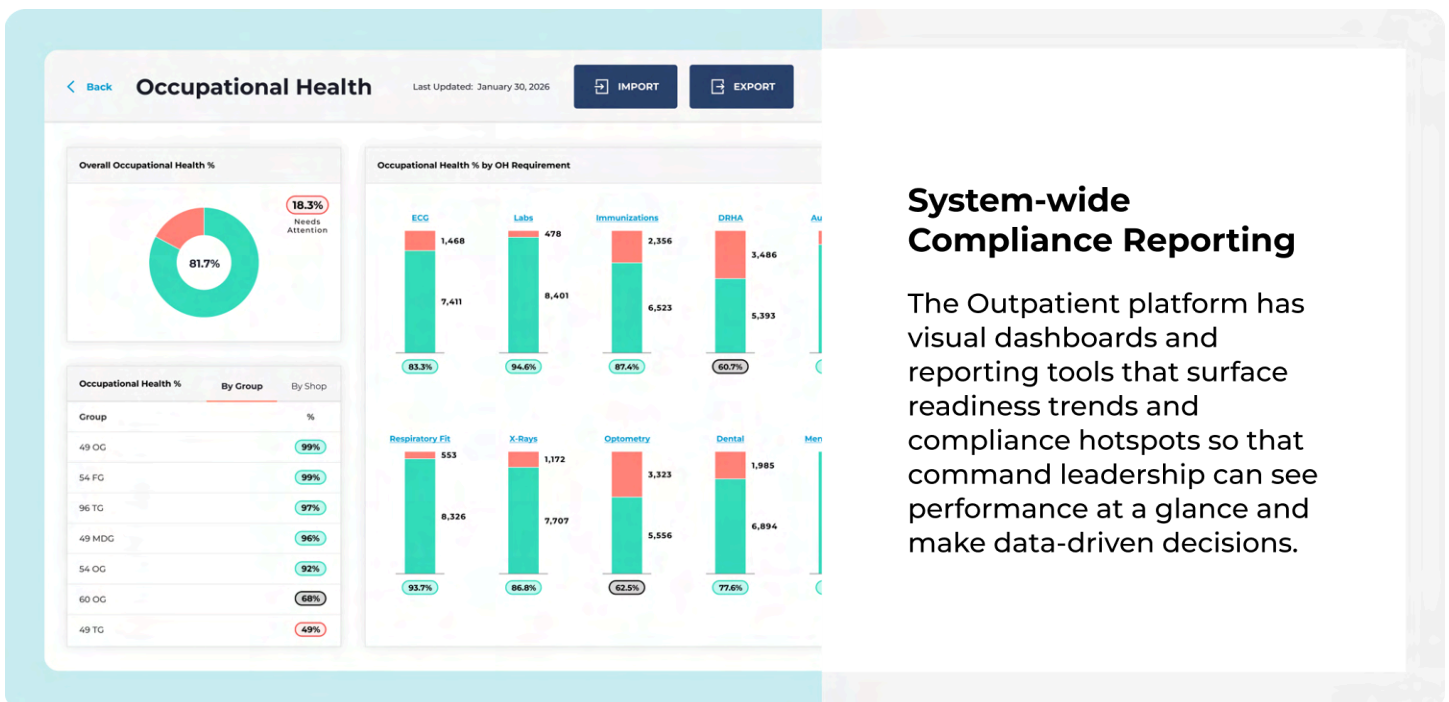
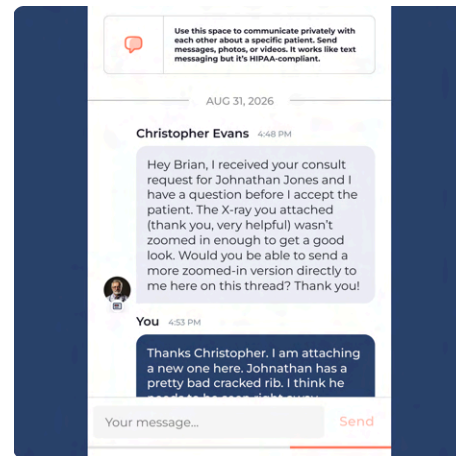
6. Secure Provider & Patient Messaging

Real talk — that's actually secure.

HIPAA-compliant patient communication.

Compliant chat built into the platform for clinicians and patients alike.

Impact: Fast, secure communication without chasing down emails or dodging platform siloes. Whether it's follow-up questions, changes, or clarity on consults, it's all documented and secure.



System-wide Compliance Reporting

The Outpatient platform has visual dashboards and reporting tools that surface readiness trends and compliance hotspots so that command leadership can see performance at a glance and make data-driven decisions.



Main: GetOutpatient.com

Military Health: GetOutpatient.com/Military

Blog: GetOutpatient.com/Blog

Application Demo Site: App.GetOutpatient.com/Base/Demo



FedRAMP High Ready
Federal Security Standards



NIST-Compliant
800-53 & 800-171



HIPAA-Complaint
Via Drata & AWS GovCloud



DAF AI Landing Zone
DISA Hosted Environment

Outpatient, Inc. Identification

CAGE Code: 8ED86
UEI: LLTPKKUAZNL4
DUNS: 080472174
NAICS CODES: 513210, 541511, 541412

Contract Vehicles: Multiple SBIR Contracts (Phase III, II, and I)
First Health Company to win a Phase III Contract in DoW history
Full Sole Source contract eligibility, satisfies all FAR competitive bid requirements
Eligible for unlimited Phase III's across all Federal Agencies with sole source classification, no size limitation, no duration limitation.

FedRAMP: FedRAMP High via DAF AI Landing Zone (includes ATO)
NIST 800-171: 100% Certification Readiness real-time monitored
NIST 800-53 v5: 100% Certification Readiness real-time monitored
CMMC 2.0: 100% Certification Readiness real-time monitored
HIPAA: 100% Certification Readiness real-time monitored
ADA: 100% Certification quarterly monitored

- **DAF AI (DISA) sponsored hosting extension into AI Landing Zone (ILZ Gov Cloud), includes FedRAMP High and Authority to Operate (ATO) compliance certifications.**
- Outpatient App system is hosted in **AWS GovCloud** and **Azure GovCloud (ILZ)**.
- 3rd party continuous, real-time compliance monitoring is provided by **Drata** (compliance monitoring) and **DuploCloud** (DevSecOps monitoring).



U.S. Small Business
Administration

Certified Small Business