



OUTPATIENT APP

AI Powered Technology

MTF Leadership Starter Kit
Everything you need to get started

Readiness Innovation Scheduling System

RISS

The Readiness Scheduling System (RISS) has proven to be critically successful at multiple Air Force bases over the past year. **Travis AFB (60 MDG)** and **MacDill AFB (6 MDG)** are both showing substantial time savings for Service Members and Medics.

Service Members like the easy and quick access using their own personal devices. The combination has demonstrated **faster scheduling, higher compliance percentages, and reduced time away from other jobs.**

Several bases are now requesting information and asking how they can participate. Here is a system overview with metrics showing how and why it works so well. It includes **who to contact, how to engage,** and other information related to the solution.

The screenshots illustrate the app's interface for scheduling appointments. The main screen displays a patient's profile (Jonathan Smith) and a 'Fly PHA Appointment Schedule' for July 2025. A calendar view shows the current date (July 18, 2025) and a list of pending requests with time slots and provider names. A messaging interface on the left shows a user asking about a dental exam and a scheduling assistant providing dates and times. A 'Request Appointment Time' overlay on the right shows a calendar for September 2025 with a 'Request Time' button for Sept 12, 2025.



Watch RISS Intro Video:

SCHD

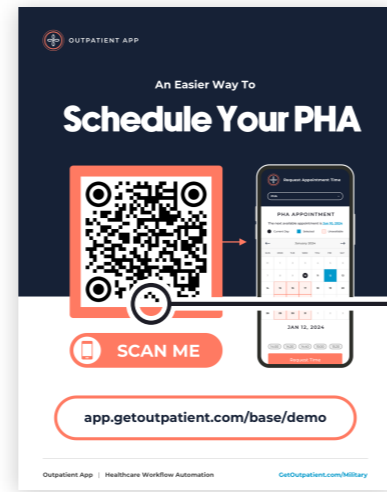


Current State

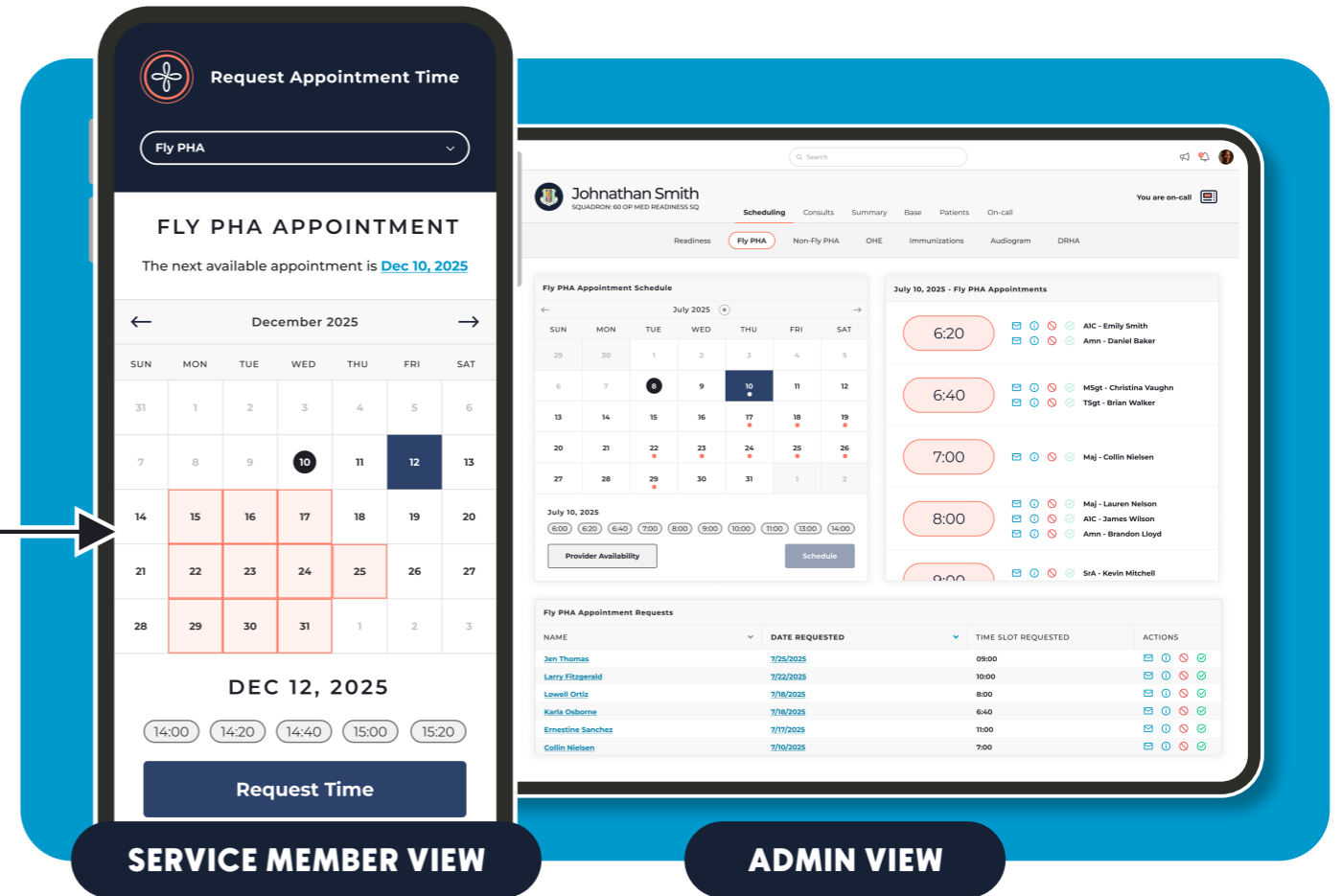
Scheduling

For MHS Medical Readiness

Quicker, easier way to request and schedule appointments. Service members can “self administer” a request virtually from their phone (QR Code or link). Med Staff can “self administer” from their dashboard asynchronously as their schedule allows. Manage **PHA, Occ Health, Lab, Immunizations, Audiograms, DRHA** and other **Readiness** appointments today with new categories continuously added.



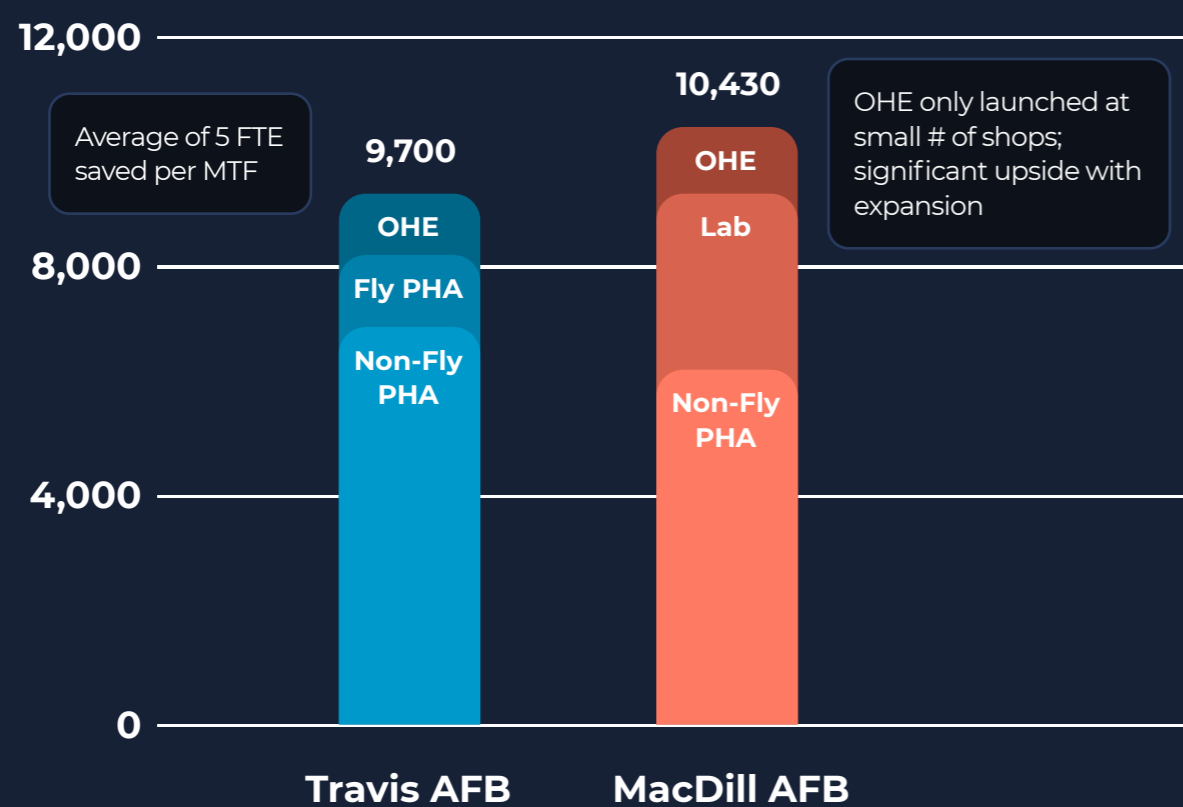
QR CODE FLYER



SERVICE MEMBER VIEW

ADMIN VIEW

RISS - Annual Man Hours Saved



SAVING OVER 10,000 HOURS AT EACH MTF

Convenient for Administrators

The Admin Dashboard provides a real-time view of all incoming appointment requests, allowing medical staff to **approve, decline** or **adjust** as needed. Administrators can quickly review request details, contact service members, and ensure seamless scheduling.

Once appointments are confirmed, a reporting dashboard tracks all scheduled appointments. This streamlined system **significantly reduces administrative burden** while improving readiness compliance.

AI

Future State

Agentic AI Assistant

Outpatient’s AI scheduling agent **proactively reaches out** by phone and text to Service Members coming due for appointments. Powered by **natural language**, the Agent allows Service Members to request and immediately receive scheduling options.

The Agent can answer follow up questions, offer availability and will be able to book appointments directly - all in a **secure** environment. Outpatient’s AI Scheduling Agent can **significantly increase man-hour savings even further**, enabling Medical and Line Commanders to **better allocate human resources** to higher impact tasks in a world of limited staffing.



Watch Self-Scheduling Video with TSgt Bayze:



3 FIRSTS

1st

1st Digital Health Company to win SBIR Phase III across all of DoD

1st

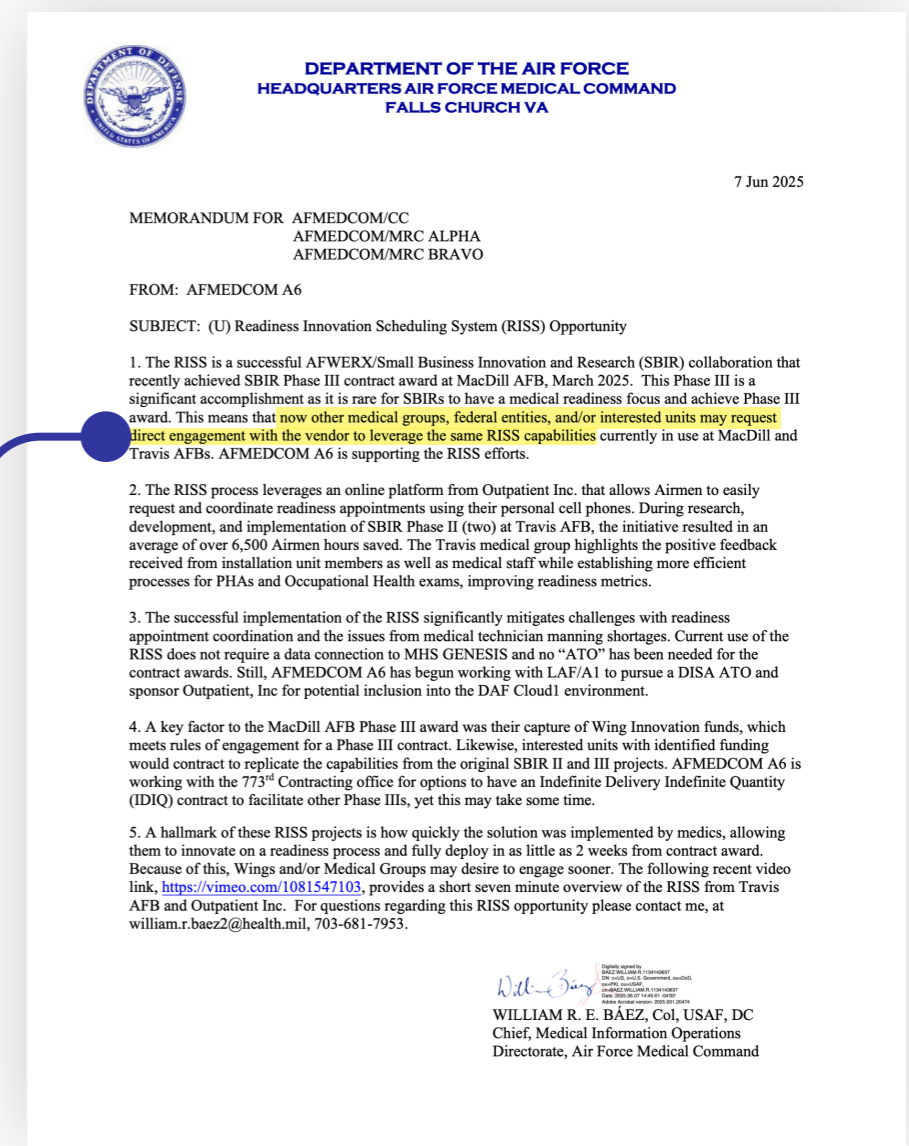
1st Digital Health Company brought into DISA Air Force Gov Cloud One

1st

AFMS Validation Letter for Medical Readiness Solution sent to AFMEDCOM, MAJCOM, and MTF leadership

A rare step of sending a support letter to the Air Force Medical community

“Now other medical groups, federal entities, and/or interested units may request direct engagement with the vendor to leverage the same RISS capabilities”



CONTACT US TO GET STARTED

OUTPATIENT CONTACT

Peter Yewell

CEO

py@outpatient.ai

(650) 491-4954

AIR FORCE MEDICAL CONTACT

Col William Báez

Chief Health Information Officer

william.r.baez2.mil@health.mil

(650) 491-4954

TRAVIS AFB CONTACT

TSgt Brittany Bayze

60th Medical Group

MACDILL AFB CONTACT

Capt Annette Dozal

6th Medical Group



Main: GetOutpatient.com

Military Health: GetOutpatient.com/Military

Blog: GetOutpatient.com/Blog

Application Demo Site: App.GetOutpatient.com/Base/Demo



FedRAMP Ready
Federal Security Standards



NIST-Compliant
800-53 & 800-171



HIPAA-Complaint
Via Drata & AWS GovCloud



DAF A1 Landing Zone
DISA Hosted Environment

Outpatient, Inc. Identification

CAGE Code: 8ED86
UEI: LLTPKKUAZNL4
DUNS: 080472174
NAICS CODES: 513210, 541511, 541412

Contract Vehicles: Multiple Phase II Contracts and a Phase III Contract
Eligible for additional Phase III Contracts going forward
Full GSA Sole Source Contract Eligibility
(SBIR contracted solutions all co-developed with MHS Installations)

FedRAMP: 100% FedRAMP Moderate Readiness real-time monitored
NIST 800-171: 100% Certification Readiness real-time monitored
NIST 800-53 v5: 100% Certification Readiness real-time monitored
CMMC 2.0: 100% Certification Readiness real-time monitored
HIPAA: 100% Certification Readiness real-time monitored
ADA: 100% Certification quarterly monitored

- **DISA & DAF** sponsoring hosting extension into **Gov Cloud One Landing Zone**, includes **Authority to Operation (ATO)** and **FedRAMP** compliance certifications.
- Outpatient App system is hosted in the **AWS GovCloud**.
- 3rd party continuous, real-time compliance monitoring is provided by **Drata** (compliance monitoring) and **DuploCloud** (DevSecOps monitoring).



U.S. Small Business
Administration

Certified Small Business